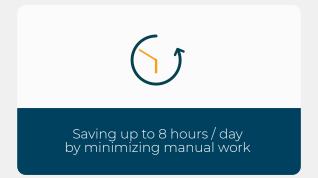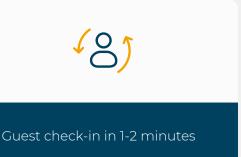# HotelTime PMS

ht HotelTime PMS

HotelTime PMS is a comprehensive cloud-based system that simplifies hotel management while at the same time making it more efficient. As a result, HotelTime PMS is the ideal choice for complex properties that feature multiple restaurants, spas, and/or conference facilities, but also suit less extensive hospitality operations.

Advantages:

- Efficient and straightforward operation management

- Saving hotel expenses

- Maximum automation of operation

- Cloud-based system available from anywhere

- Quick system implementation and easy staff training

- User-friendly system supported by an amazing Customer Success team

- Ideal solution for complex operations

Saving up to 8 hours / day
by minimizing manual work

Guest check-in in 1-2 minutes

**Personnel able to work
with the system after
only 2 hours of training**

**Customer Success
department response
within 5 minutes**

**9% increase in review
score on average**

**Historical system
availability 99.98% uptime**

Efficient and straightforward operation management

HotelTime PMS brings efficient and simple management of hotel operations, thanks
to a comprehensive set of reports (on operations, business, reservations, etc.) that provide
management with a detailed overview, future outlook and options for controlling
the process. The system automatically sends daily email reports to managers.

Hotel chains rely on multi-property reporting, which clearly divides information about
individual locations into separate reports. Furthermore, a shared database of guests
is created for chains (available from any property). **PMS** enables central access
to data about any hotel that is a part of the chain from anywhere.

Saving hotel expenses

As **HotelTime PMS** is cloud-based software, it does not require a hotel to run its own servers or have an IT department. Moreover, regular updates of **HotelTime PMS** are free of charge. Apart from that, the high level of automation that can be achieved with **HotelTime PMS** also saves hotel expenses as not many personnel are needed.
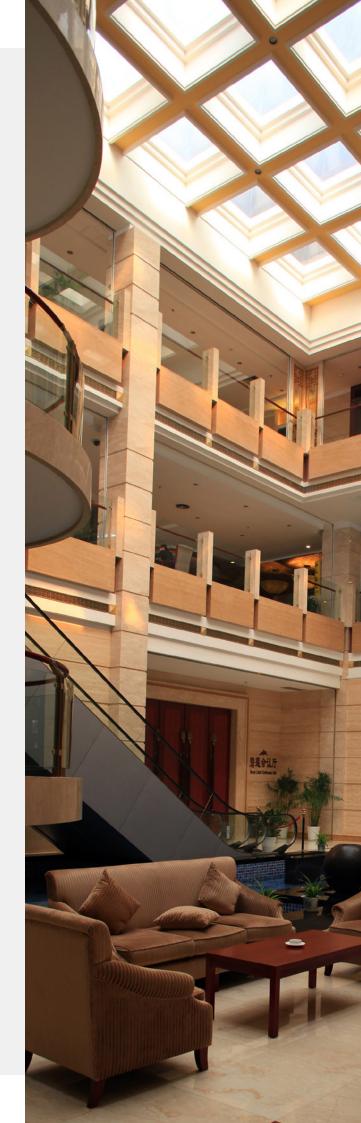
Maximum automation of operation

HotelTime Solutions systems are integrated with several third-party systems, allowing hotels to achieve the maximum degree of automation and operational efficiency. As a result, hoteliers can use just the perfect tech stack for their property needs.

Our growing network of integrated partners includes over 80 third-party systems; ranging from **RMS, accounting systems, and channel managers to upselling software** and more.

Cloud-based system available from anywhere

HotelTime PMS is a cloud-based system accessible through any web browser or any 'smart' device. It is user-friendly and can be easily adapted to the needs of a particular operation. The system is suitable for all types of properties, including large hotels and resorts.

HotelTime PMS is GDPR and PCI compliant and ensures better security of hotel data than locally installed systems (protection of personal data, credit card information).

Quick system implementation and easy staff training

The software implementation in the hotel is carried out by a highly qualified team of professionals with many years of experience in the hotel industry and hotel operations.

The implementation process is fast and efficient, and we emphasize a personal approach. The subsequent training of the staff also takes place quickly. The team can work with the system after a few hours of training.

The implementation and training of personnel are adapted to the needs of a specific operation.
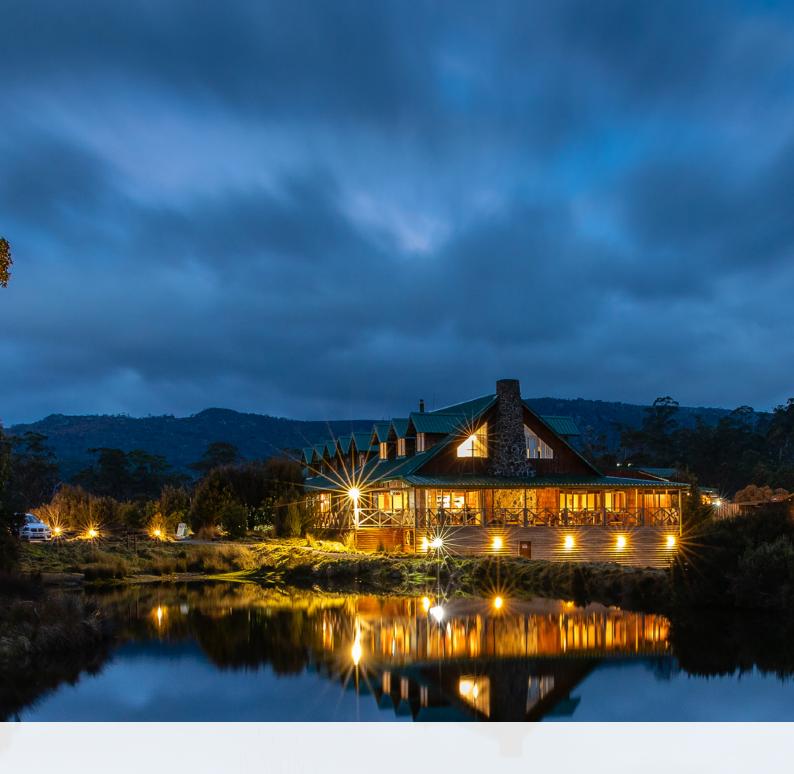
Ideal solution for complex operation

HotelTime Solutions is the ideal choice for complex properties that feature multiple restaurants, spas and/or conference facilities, but also suit less extensive hospitality operations. In addition, the complex properties benefit from the fact that HotelTime has developed its own **POS**, **SPA**, and **MICE** software which are compatible with **HotelTime PMS**.

User-friendly system supported by amazing Customer Success team

HotelTime PMS is a user-friendly system that is easy to operate. In case of questions, it is possible to contact our first-class customer support team, which **HotelTime Solutions'** clients regularly appreciate.

Support is available seven days a week via phone, email, WhatsApp, live chat, and customer portal, in Czech, English and also specifically in the languages of some markets where we operate (e.g., Thai).

HotelTime
solutions