

GLORY

Hotels trust
Glory's expertise





HOW DOES MANUAL CASH HANDLING **IMPACT HOTELS?**

HOTEL CASH MANAGEMENT PROCESSES ARE IMPACTED BY:

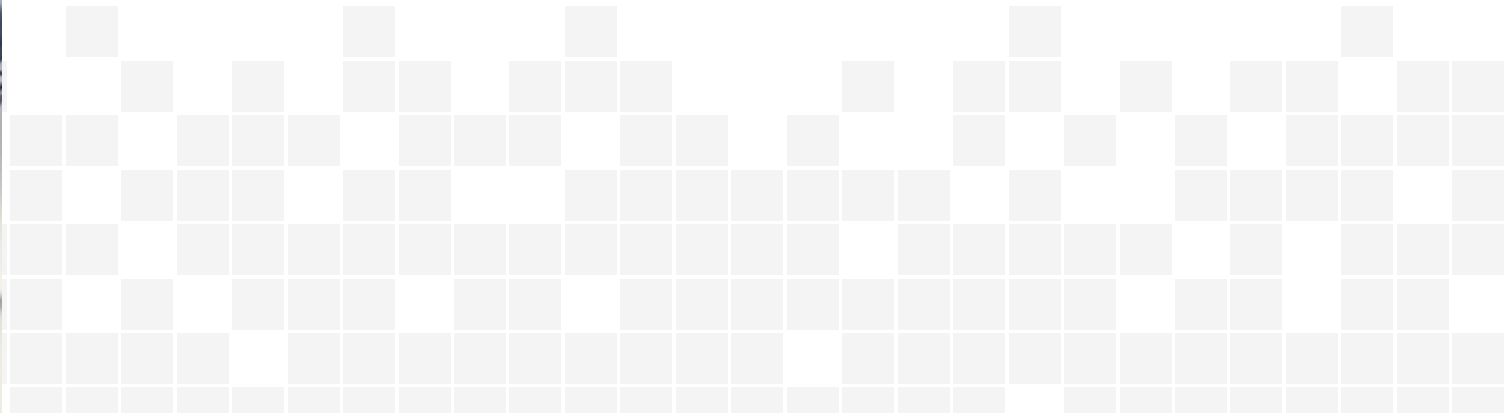
- 24/7 operating model
- Multiple staff shift changes
- Shared till process or/and multiple cash float management
- Multiple balance & reconciliation processes
- Multi currency management

WHAT ARE THE EFFECTS ON THE BUSINESS?

Guest Experience Skilled people spend a lot of their working day managing cash rather than being customer facing.

Efficiency Handling cash is a long and intensive labour process. It involves many process steps and human interaction. It's time consuming and can be unproductive.

Security Actual cost of losses (shrinkage, counterfeit, discrepancies) can add-up to a significant amount and severely impact hotel profitability.



HOW AND WHERE AUTOMATED SOLUTIONS CAN **IMPROVE YOUR DAILY PROCESSES:**



FRONT OFFICE SOLUTION

BACK OFFICE SOLUTION

CASH MANAGEMENT SOFTWARE

CIT PARTNERSHIP

RESTAURANT / CAFÉ / BAR

AUTOMATED POS RECONCILIATION

24/7 AUTOMATED SHOP



**INCREASE
STAFF
PRODUCTIVITY**



**REDUCE START
AND END OF DAY
RECONCILIATION**



**AUTOMATICALLY
IDENTIFIES
COUNTERFEITS**



**OPTIMISE
CIT
COSTS**



**REDUCE CASH
LOSSES AND
SHRINKAGES**



**ENHANCE
HOTEL
SECURITY**



**MANAGE
FOREIGN
CURRENCY**

CASHINFINITY™ — BACK OFFICE SOLUTIONS

CASHINFINITY Back-Office solutions reduce the burden and risk of your back-office cash processes.

Automated processing of cash accelerates start and end of day processes, as well as shift changes; reduces the risk of cash shrinkage, enhances the productivity of your staff and enables provisional credit (where available).

The CASHINFINITY Back-Office range can fit the needs of the hotelier, whether that be volumes of cash or available surface area:

“Especially on a Monday this saves us at least a few hours due to not needing to count and check pay ins.”

“It saves Finance a lot of time – simply by not having to count the cash daily – on average around 30 minutes up to an hour per day, more time saved on Mondays (no need to count 3 days worth of cash).”

Finance, Marriott International



**1. Small volume of cash
CI-10X**



**2. Small volume of cash
CI-10CX/CI-50B**



**3. Mid volume of cash
CI-100CX/CI-50B**



**4. Large volume of cash
CI-100X**

CASHINFINITY – FRONT OFFICE SOLUTIONS

CASHINFINITY Front-Office solutions optimise the payment processes and reduce the risk of shrinkage and discrepancies at the front-end.*

Automated processing of cash removes the need for staff to handle cash at the point of sales. It accelerates start and end of day processes as well as shift changes; reduces the risk of cash shrinkage, enhances the productivity of your staff and the customer service.

The CASHINFINITY Front-Office range fits to every needs, surface areas and cash volumes of hoteliers.

“It’s very easy to use and once everyone was fully trained we’ve not experienced any problems with it. Everyone is happy with it and associates/managers comments are very positive. Everyone likes it.”

“Ordering change is easier as it’s much easier to check the balance of the machine. No need to count the safe anymore (3 times a day) – time saving of around 45 minutes per day.”

Operations, Hilton



**1. Small volume of cash
CI-5**



**2. Mid volume of cash
CI-10X**



**3. Large volume of cash
CI-50B/CI-10CX**



**4. Small volume of cash with
integrated kiosk
C27**

*Front office deployment is subject to EPOS integration.

FAST FINANCIAL REPORTING

Utilising Glory's back-office solutions in conjunction with point-of-sale automation, secures your hotel's cash and results in end-to-end traceability of your cash.

CI-SERVERX Cash management software

CI-SERVERX cash management software optimises cash handling activities throughout the front and back-office. This web-based reporting tool provides customised dashboard layouts to show specific reports and data. Integrated with CASHINFINITY™ cash recyclers, CI-SERVERX supports a wide range of user operations that allow your hotel managers to receive real-time device updates, status information and manage devices remotely.



The UBIQULAR™ software solution alleviates your staff of the additional work hours required for float management, shift changes, reconciliation and reporting, thanks to the continuous outlook of Glory's UBIQULAR.

You can gain a clear view of cash activity and inventory and remote device management across your hotel with UBIQULAR's reporting and analytics.

TRUST THE EXPERTS

GLORY

Glory is a global leader in cash technology solutions, helping businesses in more than 100 countries optimise the handling, movement and management of cash.

Yet despite our broad reach, we're committed to helping you address your unique challenges and goals – enhancing staff efficiency, reducing operating costs and enabling a more rewarding customer experience.

Safe and secure transactions are critical to your business, and your customers. We deliver secure, efficient payment systems and instant, highly accurate identity verification and authentication solutions that enable confidence in transactions and other interactions between businesses and people.

Our innovative technologies, our experienced professionals and our commitment to the success of our customers, partners and communities create a safe, confident path forward. We are Glory. We enable a confident world for a better tomorrow.

Confidence Enabled.



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