

I R I S H
HOTELS
F E D E R A T I O N

Innovation and Cost Savings Day



Tuesday 1st October 2019
Midlands Park Hotel, Portlaoise

8.15 am – 9.00 am	Registration
9.00 am – 9.15 am	Opening Address: Cost Savings Principles Michael Lennon – President, Irish Hotels Federation
9.15 am – 9.45 am	Sustainability, Plastics, Carbon and Waste Darren Madden – Proprietor, Clew Bay Hotel Marcus Treacy – Operations Manager, Killarney Park Hotel
9.45 am – 10:25 am	Utility Costs and Property Maintenance Dara Connolly – CHP and Heating Systems Specialist, ESB Smart Energy Services Colm Neville – Owner, Neville Park Hotels Roy Kavanagh – Senior Technical Sales Advisor, Gas Networks Ireland
10.25 am – 11.00 am	People Management and Payroll Cost Ronan McAuley – Founder, Alkimii Wayne Neilon – Group General Manager, Connacht Hospitality
11.00 am – 11.30 am	Networking Break
11.30 am – 12.05 pm	Network Security, Hotel GDPR Cases and Sports Rights Sean Graham – Chief Information Officer, PREM Group Sean Stokes – Managing Director, CS Consulting and Sports & Media Rights International ltd
12.05 pm – 1.00 pm	Insurance, Risk Prevention, Claims Management and Business Continuity Planning Michael Magner – Proprietor, Cork's Vienna Woods Hotel Caitriona Conroy – Group Insurance, Risk and Health & Safety Manager, Dalata Hotel Group plc
1.00 pm – 2.15 pm	Networking Lunch
2.15 pm – 3.00 pm	PSD2 Strong Customer Authentication and Hotel Financial Management Michael Shea – General Counsel, Europe, EVO Payments International (BOIPA) William Cotter – Managing Director, Net Affinity Mairea Doyle Balfe – Director, Hotel Tourism Leisure, Crowe
3.00 pm – 3:30 pm	Beverage Service and Margins, Food Cost and GP Management Nicky Weir – Category Manager, Diageo Brian Williams – Relationship Manager Ireland, Trinity Purchasing
3.30 pm – 3.45 pm	Networking Break
3.45 pm – 4.15 pm	Driving Direct Revenue & Reducing Costs Denyse Campbell – General Manager, Maldron Hotel Dublin Airport David Collins – Co-Founder/Director of Communications, Great National Hotels and Resorts Group
4.15 pm – 4.30 pm	Conference Closing Address Tim Fenn – Chief Executive, Irish Hotels Federation

EVENT COST

IHF MEMBERS* - €100 (€81.30 +VAT@23%) *Please note that this is an IHF members' only event.

HOW TO BOOK

Book online at www.ihf.ie/innovationandcostsavingsday. It is mandatory that all delegates have booked and paid in full prior to registration on 1st October.

PARKING AND LOCATION

Parking is available in the Q-Park carpark directly adjacent to the Midlands Park Hotel. The hotel is providing complimentary car parking vouchers which will be given to you when you register.

The Midlands Park Hotel is located within a 5 minute walk from Portlaoise Train Station.

A limited number of rooms are available to book on Monday 30th September. Please book these direct with the hotel by phoning 057 867 8588 and quote "IHF Cost Saving Day". Please note these special rates are only available until 17th September.