



Responsible Serving of Alcohol

## ***Free Drug Awareness and Prevention Training for IHF members***

Responsible Serving of Alcohol training is offered as classroom style (on-site) training as well as online training. Over 30,000 hospitality staff are certified in RSA training and hundreds of hotels and guesthouses have developed an official Alcohol Policy document for display on their premises.

We are offering IHF members **free DAP training** leading up to Christmas when you book RSA Training. **A saving of up to €750 per premises.** DAP training is endorsed by Fáilte Ireland, An Garda Síochána and the Department of Health.

RSA takes account of changes in the Intoxicating Liquor Act as well as;

- Handling Difficult Customers & Situations
- Strength of Drinks, Effects on the body
- Monitoring the Bar Area
- Confidence Building
- Acceptable Proof of Age – Test Purchasing
- Personal liabilities; ‘Who is Responsible?’
- Development of an Alcohol House Policy

**Drug Awareness & Prevention** covers the law pertaining to the misuse of drugs, ensuring that venues are totally compliant with current legislation, as well as giving them industry best practice guidelines. Headings include;

- Recognising Signs of Drug Use
- First Aid
- Venue Supervision
- Dealing with Drug Misuse/ Intervention
- Liaison with Gardai
- Legal Implications
- Drugs Policy Development

Workshops focus on development of policies and procedures surrounding the safe service of alcohol. A clearly written and visible policy document provides staff and guests with clear and consistent guidelines on your establishment’s approach to responsible service. An Alcohol and Drugs Policy can be used as evidence if a lawsuit occurs.

Training will improve staff morale, confidence, and customer satisfaction. It will help to reduce any problems which may arise surrounding the service of alcohol.

Certification: Fully endorsed certification (training record)

On-line duration: 1.5 hour (RSA and DAP)

On-site duration: 2.5 hours (RSA)

For information and bookings please email [alcohol.ie@gmail.com](mailto:alcohol.ie@gmail.com) or call Mary Kennedy on 086 1718641.



An Roinn Sláinte  
Department of Health



Fáilte Ireland