Jitis technical tips and requirements:

1) Try to connect using a different network. For example, if you connect to the Internet via the network in your company, try switching to a mobile network (e.g. using your personal mobile device).

2) Check if the browser can access your microphone and camera
- Example for Google Chrome: https://support.google.com/chrome/answer/2693767?hl=en&co=GENIE.Platform%3DDesktop

3) Try a different browser.

4) If you connect to the Internet via the network in your company, please contact your IT team and confirm whether the following ports are whitelisted in this network:

```
80 TCP - for SSL certificate verification / renewal with Let's Encrypt
443 TCP - for general access to Jitsi Meet
10000 UDP - for general network video/audio communications
22 TCP - if you access your server using SSH (change the port accordingly if it
's not 22)
3478 UDP - for querying the stun server (coturn, optional, needs config.js chan
ge to enable it)
5349 TCP - for fallback network video/audio communications over TCP (when UDP i
s blocked for example), served by coturn
```

5) Test your connection using other Jitsi service, e.g.: https://meet.jit.si/TestingJitsi